

## WARRANTY CONDITIONS

BSRF warrants to the original purchaser that the product purchased will be free of defects related to manufacturing, parts, materials, and workmanship under normal and accepted use. Conditions under which the manufacturer's limited product warranty statement is no longer valid can be found below.

This limited product warranty is BSRF's only warranty and the customer's only remedy concerning the product.

BSRF offers a 2 years limited warranty on its products.

## WARRANTY ELIGIBILITY STATEMENT

Customer must contact first BSRF at [contact@bs-rf.com](mailto:contact@bs-rf.com) prior to any action.

In order to be considered eligible for repair or replacement under warranty, included with the repair item(s) must be a valid bill of sale (please see below for more information) :

- Retailer's name
- Date of purchase
- Serial number
- Bill of sale is mandatory

## WHAT WARRANTY DOES NOT COVER

- Damage or inoperability caused by inadequate repair work performed by the end user or any non authorized repair center.
- Products where the identification label, serial number or safety label has been removed or altered.
- Damage: This warranty does not cover any physical and/or electrical damage resulting from, but not limited to:
  - Accident
  - Misuse
  - Abuse
  - Malicious destruction
  - Act of nature
- Use of batteries, power supply or any other sources of power not specifically recommended by the manufacturer.

- Inadequate repair work performed by the end user or any non-authorized repair center.

## TERMS AND CONDITIONS

### ***Replacement product***

BSRF doesn't provide advance replacement products.

### ***Refund policy***

BSRF does'nt refunds purchased products.

### ***Shipping to BSRF***

Customer is responsible for all shipping/handling charges related to returning the product to BSRF. BSRF is not responsible of any damage during shipment. Products must be shipped in their original packaging or any well protected packaging.

Customer must contact BSRF to get the shipping address.

### ***Shipping to customer***

BSRF will be responsible for shipping to the customer after repair/replace only.

BSRF will ship at no expense to customer in Europe. International shipping will be to the sole responsibility of the customer.

### ***Warranty: repair or replace***

In the event that a repair is performed, BSRF will support all cost (parts/labor).

BSRF may, at its discretion, choose to replace the product completely with a new or remanufactured product with equal price/features in case of obsolescence.

BSRF offers 90days warranty on repairs and replace services.

### ***Additional informations***

Repair/replace warranty service turnaround depends on activity, please contact us to get this information.

BSRF is the determinig authority for all warranty claims.